

**FINCHLEY & GOLDERS GREEN RESIDENTS FORUM  
ACTION SHEET  
12 NOVEMBER 2008**

held at Avenue House, 17 East End Road, London, N2 3QE  
Forum Officers' Action Notes

\*Chairman: Councillor Dean Cohen  
Vice Chairman: Councillor Jazmin Naghar  
(\*denotes Councillor present)

	<b>Subject</b>	<b>Response</b>	<b>Action</b>
1	<p><u>Traffic issues in Rosemary Avenue/Station Road</u></p> <p>200 Signature petition regarding difficulty with traffic in Rosemary Avenue or Station Road. Furthermore, it is difficult to turn right into Manor View because the distance from the bridge to the junction is not more than 20 yards and the oncoming car does not see the car turning right until they are 10-15 yards away.</p>	<p>The Council has a programme of reviewing all Controlled Parking Zones (CPZs) in the borough. These reviews entail consultation documents being delivered to all properties within the CPZ designed to obtain the views from those living/operating inside the CPZ on whether they feel the CPZ is still meeting the community's needs which was envisaged when the CPZ was originally introduced.</p> <p>Rosemary Avenue N3 is sited just outside the Church End CPZ, which the Council, in October, undertook the CPZ review consultation. Once all returned questionnaires and comments received from the consultation area are considered, all concerns received about roads and areas which lay just outside the existing CPZ, such as any which have been received from Rosemary Avenue will also be given due consideration before decisions are made on the way forward. If it is considered merited, the Council may decide to carry out further investigations or propose measures to alleviate the problems raised.</p> <p>It is envisaged that the outcome of the Church End CPZ review, including the way forward with any periphery issues will be known early in the new year.</p> <p>The resident will be contacted personally to discuss the matter further.</p>	No further update.

	<b>Subject</b>	<b>Response</b>	<b>Action</b>
2	<p><u>Proposed crossover at Summerlee Avenue</u></p> <p>60 signature petition objecting to the removal of the residents parking bay outside 67 Summerlee Avenue and general concern regarding the introduction of the crossover.</p> <p>Does the Highway Department consider the proposed new crossover at 67 Summerlee Avenue N2 safe given its close proximity to the entrance of Cherry Tree Wood?</p>	<p>The Council when considering this application was satisfied that there would not be any negative safety issues which would affect users of the highway. Summerlee Avenue falls within the East Finchley Controlled Parking Zone that operates on Monday to Saturday 10am to 6.30pm and the crossover would be located at the end of a bay with the adjacent yellow lines operating Monday to Saturday 8am – 6.30pm which cover the times when most pedestrians would be passing this location and if motorists were to drive from their off street parking, sightlines should not be restricted by parked vehicles. Therefore it is considered that pedestrian safety and access to the park would not affect the outcome of this application. The objectors assert that there are no other crossovers along this section of Summerlee Avenue. However, this does not restrict crossovers at this location as each application is considered against the Council's agreed policy and a decision is made after carrying out a statutory consultation where parking places changes are necessary to accommodate the crossover.</p>	<p>The Area Environment Sub-Committee has requested a review, which is currently taking place. When a decision is made, all local residents who have expressed concerns will be informed of the outcome, as will the applicant.</p>
3	<p><u>Road Works at Fortis Green, High Road &amp; East Finchley</u></p> <p>77 signature petition regarding the poor management and &amp; maintenance of Fortis Green, High Road &amp; East Finchley and consistent road works in the area.</p>	<p>Street Works are currently being carried out in the area by National Grid Gas. This is essential work that is part of a mains renewal programme to replace poor condition iron pipes that are regularly causing leaks with plastic. The scheme is scheduled for completion in the early part of December. Inspectors visit the site regularly and address any issues with the Utility company.</p> <p>The condition of the roads in the area is monitored through our regular inspection regime and any defects that are identified as being within intervention levels are addressed at that time.</p>	<p>The National Grid Gas works were completed within the statutory notice period - 22nd August to 8th December. All reinstatements were "first time permanent" and no defect notices have needed to be issued. Reinstatements will be monitored through the guarantee period (2yrs) in accordance with normal practice.</p>

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4	<p><u>Dropped Kerbs at Woodgrange Avenue</u></p> <p>a) 30 signature petition objecting to the removal of two parking bays to facilitate the introduction of dropped kerbs vehicle crossovers enabling access to off-street facilities in Woodgrange Avenue N12.</p> <p>b) Why has a dropped kerb been implemented on Woodgrange Avenue N12. There has been no consultation and no public notice of any kind. The dropped kerb is also across a single yellow line.</p>	<p>The application for the crossover was received from a resident of Woodgrange Avenue and met the Council's criteria for the provision of a crossover outside the property. The application was progressed to the statutory consultation process necessary to effect such parking place changes which has resulted in the objections being received. The Council will consider the introduction of a crossover if certain criteria are met, and consider that the consequential parking of vehicles off-street can improve the parking situation on-street.</p> <p>However, no decision is made as to whether any parking place should be amended to accommodate a crossover until due consideration is given to all comments or objections received which will include impact on parking provision and the legality of the off-street provision. Only once these factors have been taken into account will a decision be made as to whether to accede to the request from the applicant or not.</p>	<p>No decision has been made as yet. The representations made during the statutory consultation period are still being considered.</p> <p>Where parking is already controlled by yellow lines there is no need for the Council to change traffic orders and therefore no requirement to carry out consultation.</p>
5	<p><u>Scheduled cleansing in Pattison Road</u></p> <p>Street Cleaning needed in Pattison Road and Hermatige Lane NW2. This was scheduled to be done on 6 October but not yet done.</p>	<p>Pattison Road &amp; Hermitage Lane were both swept, maintained &amp; inspected during the last scheduled visit which was during the week commencing 6 October 2008. The Street Cleansing Manager will accompany the area supervisor during the next inspection and maintenance visit. Street cleansing manager carried out joint inspection following latest sweep carried out during week commencing 3 Nov and found the roads to have been visited and swept although some fresh leaf fall was evident.</p>	<p>Roads were inspected on Tuesday 30 December 2008 after monthly sweep &amp; graded B+ which is a high standard of cleanliness only an A is above for both litter &amp; detritus. This is a measure of cleanliness based on the Govts national indicator.</p>
6	<p><u>Driving issues in Henley's Corner</u></p> <p>For the past 30 years proposals have been made but not implemented about Henley's Corner:</p> <p>a) what is to be done in the short and long</p>	<p>Transport for London and the Council are working together on a scheme which could be delivered in the short term (before 2012) which would provide pedestrian facilities at the junction.</p> <p>In the longer term, Transport for London are carrying out work on a strategic transport model for North London which will help them to plan schemes for the future to address capacity issues on the</p>	<p>No further update</p>

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	<p>term</p> <p>b) why has no advance warning board of lane separation not been put up in Regents road travelling south to the intersection for the A406</p>	<p>transport network. This modelling work is underway and results are expected in around two years. Until this work has been completed, Transport for London will not be in a position to make a formal decision about what other improvements may be required at the junction.</p> <p>Signs on what were then Trunk Roads and the junctions with borough side roads were reviewed between 1996 and 2000. Signs were replaced in a consistent manner. The existing signs on Regents Park Road are considered appropriate and in accordance with national guidance.</p>	
7	<p><u>Holiday Hotel Inn near Henley's Corner</u></p> <p>Given that the much disliked Hotel Holiday Inn express has been open a year ago</p> <p>a. is the Council going to ensure that the barriers obstructing the footpath at Henley's Corner are removed?</p> <p>b. When is the Hotel going to comply with its planning permission? Public hoardings and trees removed and the hotel has railings that block the footpath.</p> <p>Traffic obstruction in the area is caused by lanes that are not shown as well as the hotel traffic leading traffic to speed, causing damage to property.</p>	<p>The barriers are located on part of the footway for which we understand Transport for London are responsible. They have approached the hotel and are in discussion with them about the removal of the barriers and reinstatement of the footway.</p>	No further update
8.	<p><u>Redevelopment for Kings Gate House</u></p> <p>Given the current physical climate, what is the progress of the current planning application proposal for</p>	<p>The Council has not presently received any amended plans in respect of the proposed redevelopment of Kingsgate House, Amberden Avenue. No date has presently been set for the submission of any amended plans. Should any</p>	No further update

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	Kings Gate House Amberden Avenue?	amended plans be received a fresh round of consultation will take place.	
9.	<p><u>Removed seats in Chitterhouse Playing Fields</u></p> <p>There are Missing Seats in Chitterhouse Playing Fields There were at one time 10 seats (6 on the Grampian Gardens/Cotswold Gardens side and 4 on the Hendon Way side). There now remain only two, both on the Grampian Gardens/Cotswold Gardens side. There were until recently two on the Hendon Way side, but these have disappeared.</p>	<p>The seats have been removed over time due to anti-social behaviour problems with youths congregating on the benches and causing a nuisance to the neighbouring residents.</p> <p>Clitterhouse playing fields will be redesigned as part of the Brent Cross Cricklewood regeneration programme which will see a reconfiguration and improvement of the site and its facilities.</p>	Four benches have now been reinstalled so now there are 6 in all along the footpaths which runs out of the Perbeck drive entrance to the playing fields.
10.	<p><u>Lost Dogs</u></p> <p>Within the last year, the Council has with little PR, privatised it's hitherto responsibilities with regard lost dogs, previously managed by the Police and Battersea Dogs Home Partnership. Following several ensuing incidents and the emergence of an organisation known as the Crime Protection Service (a misnomer), and calling itself – misleadingly – the CPS, attempts have been made by at least 3 Councillors to obtain an enquiry into their practices and in particular as to how a person, upon losing their dog or having their dog stolen is served by the Borough of Barnet today. Could the Forum please make this clear in view of the ongoing problems as revealed in the recent Press?</p>	<p>The Environmental Protection Act (EPA) 1990 Section 149 requires that every Local Authority should appoint an officer to deal with stray dogs; the functions of Section 149, however, may be discharged to another person by a Local Authority. The Council currently employs a private company, the Crown Protection Service (CPS), to deal with stray dogs throughout the borough on its behalf under Section 149 of the EPA.</p> <p>The CPS operate a 24-hour 7-day a week service, providing collection, receiving, kennelling, care and re-homing of dogs. This arrangement has been in operation since May 2004 following the decision to cease the in-house Dog Warden Service. Previous legal advice confirmed that the requirements of the law were being adequately met in discharging the Council's animal warden function to the CPS.</p> <p>CPS premises are an animal boarding establishment as they look after dogs on the council's behalf. This requires a licence which has now been confirmed and issued. Before a licence is granted, animal welfare checks are made on the Council's behalf by the Corporation of London. Once a licence is granted,</p>	No further update.

	Subject	Response	Action
		periodic checks are made to ensure that licence conditions are complied with.	
11	<p><u>Pavements at Fellowship House Club</u></p> <p>47 signature petition regarding uneven pavements at Fellowship House Club (136a Willifield Way). Palliative work currently being undertaken has made matters worse.</p>	Officers have responded to written communication on this matter and Inspectors have identified a number of areas where defects are within intervention levels and orders have been raised for works to be carried out. This should be completed with the next three weeks.	The works were completed within the timescale previously given. The area will continue to be monitored through our regular inspection regime and any further intervention level defects identified and addressed at that time.
12	<p><u>Computer Equipment at Barnet Council</u></p> <p>a) Why does the Council consider it prudent to bulk buy computer equipment in bulk, in advance and with large secure storage costs which has historically always declined in price year on year?</p> <p>b) What measures has the Council put in place to prevent loss or theft of these laptops?</p> <p>c) Why does the Council regards it as desirable, in the light of similar purchasing habits in the collapsed Soviet Union, to "buy in bulk to ensure that the same equipment could be issued Council-wide". Why weren't the managers closest to the individual services who know best what the needs of their staff and clients / customers</p>	<p>a) The Council refers to point 8.8 of the public DPR relating to the purchase of this equipment, DPR reference : Action Taken by Cabinet Member(s) under Delegated Powers (Executive Function) - The purchase and storage of 1400 table Lap Tops as part of the MWW Programme in order to maximise unit price discount, dated 25 July 2008</p> <p>The purchase of the tablets has been subject to negotiation between more than one level of the supply chain. This has involved ensuring that the manufacturer is able to provide the number of units required to an identified supplier who London Borough of Barnet have been able to access through an OGC Buying Solution arrangement. London Borough of Barnet were party to the negotiations between the manufacturer, supplier and OGC framework contractor with Interim Head of Procurement being present. The outcome of the negotiations identified significant savings provided bulk purchase confirmation was received. These savings are detailed in the exempt report. It has been determined</p>	No further update.

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	<p>were given the responsibility to select the most appropriate laptops. Will not, for example, Planners have very different needs to, say, Social Workers?</p> <p>d) MWWW is supposed to take the Council into a post-bureaucratic age. Isn't this kind of 1950's bulk purchasing post-bureaucratic or arch bureaucracy?</p>	<p>that the discounted cost can be accessed on the provision of purchase orders that total the bulk order requirement. The first purchase order for 175 tablets has been released to ensure tablets are available for the project during the summer period, a further purchase order will be placed which covers the remaining tablets with accessories including docking stations, keyboards and mice.</p> <p>b) As highlighted by the above point of the question, the Council employs secure storage sites to hold computer equipment.</p> <p>c) &amp; d) The savings achieved through bulk purchase delivered value for money for the MWWW project and client services. Services were consulted and involved in the decision to select the computer equipment we are delivering through the MWWW programme</p>	
13	<p><u>Housing in Finchley &amp; Golders Green</u></p> <p>How many houses in the Finchley and Golders Green area have been lost through subdivision to flats since 2002 (This may be most easily answered by the Council's Finance department via Council Tax data rather than the Planning Department) How many family houses does the Council predict it will lose / gain over the next period (whatever time period the Council has predictions for this)?</p>	<p>With regard to family houses, if the resident is referring to sales of houses under the Right to Buy scheme, then since 1/4/08 the Council have sold 5 flats and no houses. It is difficult to predict trends, but in the current climate, change is not expected for some time.</p> <p>The borough wide work on 'Are we building the right homes for Barnet' was reported to Cabinet Housing and Regeneration Committee on Oct 27<sup>th</sup>. The report showed that conversions delivered 14.5% of supply in Barnet between 2005/06 to 2007/08 The majority of units built in Barnet in the past three years were one and two bedroomed properties (75.4%). The main source of supply has been new build development, representing nearly 80% of housing development. The remainder – house conversions and extensions together with change of use (i.e. office to residential) make use of the existing building stock and are more likely to generate smaller units. Nearly two thirds of residential conversions</p>	No further update.

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		deliver one bedroom units. Larger family homes (three bedroom +) are more likely to be newly built.	
14	<p><u>Leader Listens Meetings</u></p> <p>What is the total cost of all of the Leader Listen's events since it's inception in terms of directly incurred expenditure and the number of officer hours that could have been used on other projects including capital expenditure. Secondly, how many issues, distinct from the number of people asking raising a particular matter, have been raised and minuted at Leader Listen's events?</p>	<p>The cost of supporting these events relates to the hire of venues, postage and staffing time. The cost of hiring the venue varies, but is approximately £20/£30 per hour. Invitation letters are send out to residents in the polling district the event is taking place in, followed by the notes of the event – both sent out using second-class postage. One full-time member of staff in the Democratic Services team supports these events, spending approximately 75% of their time on them.</p>	<p>Any further queries please contact Sian Hughes at <a href="mailto:sian.hughes@barnet.gov.uk">sian.hughes@barnet.gov.uk</a> or Aysen Giritli at <a href="mailto:aysen.giritli@barnet.gov.uk">aysen.giritli@barnet.gov.uk</a></p>
15	<p><u>Beaufort Drive</u></p> <p>Beaufort Drive is constantly being used a cut-through between the A406 and A1 Falloden Way, and the consequent dangers</p>	<p>The Council is aware of the concerns regarding Beaufort Drive being used to avoid congestion on the A406 at Henleys Corner.</p> <p>Following requests from residents, the location has been added to the Council's Traffic Management Budget process in order that the need for any improvements can be assessed and options identified.</p>	<p>The Finchley &amp; Golders Green Area Environment Sub-Committee considered the request at the meeting on 2nd December. Officers will now investigate options and report back to a future meeting of the Committee to obtain approval to proceed with any measures. This will be done in consultation with residents and Transport for London.</p>
16	<p><u>Homeless person in Golders Green Road</u></p> <p>Why does the Council nor the Police do anything with regards to a lady named Susan who lives in shop</p>	<p>Various Boards of the Council have met and undergone talks about what can be done about the situation. However the lady is not committing any criminal offence in which to take action. The only criminal offence she had committed previously was to urinate and defecate</p>	<p>Jeremy Print</p>



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	doorways in Golders Green Road?	on the street. Police had taken action against this and a penalty fine was paid. The majority of the shops in the area do not have problems with her presence and some see her as part of the street scene. The Council have tried to use agencies such as Street Scene for provision of accommodation and she doesn't want their help. She has been examined by psychiatrists in Edgware Hospital and she has been found to be mentally stable and she does not have a drug or alcohol problem. She appears to have made a lifestyle choice to live in the street and as she is not committing any offences, very little can be done about the situation. Barnet Housing Services will look further to give her a housing option and a further update will be provided for the next meeting.	
17	<u>General Issues in North End Road</u>  a) 210 Bus Route b) concerns regarding car crime in the area c) concerns regarding street cleansing	a) The issues regarding the 210 bus route were discussed at the previous meeting. London Buses are aware of concerns regarding the use of double deck buses on this route, but the Council is unable to prevent them from operating the bus route using these vehicles.  b) Any concerns should be reported to the police and will be taken up by the Safer Neighbourhood Team.  c) there have been no recent complaints regarding North End Road, scheduled works continue as usual, there will be additional sweeps in the area through the leaf fall season.	No further update
18	<u>Issues regarding Finchley Church End Town Centre</u>  a) Why only half of the pavements have been renewed. The stretch from Nether Street to the Library (in fact the part of the town centre that is in Church End Ward) has not been re-slabbbed so that the town centre renewal looks, and is, half finished?  b) Before the repaving started residents were told that the opportunity would be taken to remove	Due to time constraints, a response will be given at the next meeting.	a) The Town Centre area in Ballards Lane was identified and approved by the relevant Committee for reconstruction. The stretch from Nether Street to the Library falls within Regents Park Road and will be considered for a renewal scheme in the coming

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	<p>unnecessary and unsightly street furniture. The opposite has happened and there are at least two new telephone kiosks.</p> <p>c) Despite earlier complaints delivery and construction vehicles continue to park wholly or partly on the new pavements, which have already had to be repaired. The cost of this comes, presumably, from residents' taxes rather than from the pockets of the offending drivers.</p> <p>d) Another hazard residents have to face is the continued use of the pavements by cyclists. It seems to me that this and the offending vehicle obstructions could be dealt with rapidly and effectively by the council staff who are constantly in the town centre causing considerable inconvenience. As town centre improvements these are far from being unqualified successes and do not promise well for the 'vibrant' town centres referred to repeatedly in the council's promotional literature. I would like to know when residents can expect the council to deal with these, and other, outstanding matters.</p>		<p>years depending on the condition of the footway and availability of funding.</p> <p>b) All unnecessary street furniture identified has been removed at the time of carrying out the works. However since completing the works the utility companies have made some alterations to their equipment which they are entitled to do.</p> <p>c) Highway inspectors and parking enforcement officers will monitor the situation and take appropriate action. The new construction methods should reduce the amount of damage caused in such cases. However, it is inevitable that where heavy vehicles park on the footway it may get damaged and need to be repaired. If we are able to obtain evidence we will pursue those responsible for the cost of any</p>

	Subject	Response	Action
			repairs.  d) The offence of cycling on the footway can only be enforced by the Police.
	<p><u>Broken School Wall</u></p> <p>Pardes School wall not yet been rebuilt on College Terrace. Footballs come flying over the wall knocking parked cars and passers by. Resident's cottage windows have been smashed.</p>	This will be investigated.	They are in breach of the notice for the wall to go back, The situation is currently with the Legal department who are in consultation with regards to summoning a prosecution.
20	<p><u>1-3 Sandringham Gardens , N12</u></p> <p>a) Planning Application Reference C17302/07. By Memorandum dated 14 May 2008 the Planning Department sought advice from Legal Services concerning appealing to the High Court on a point of law because the Planning Inspector had not agreed to the inclusion of Condition 8, concerning complying with the Council's adopted Sustainable Design and Construction Supplementary Planning Document (June 2007). What was the advice received?</p> <p>b) Planning Application Reference F/03338/08. The report to the Finchley &amp; Golders Green Planning Applications Sub Committee meeting on 27 October 2008 on this application did not</p>	The resident will be contacted directly and a full update will be provided at the next meeting.	Karina Sissman

	Subject	Response	Action
	<p>recommend the inclusion of a Condition concerning complying with the Council's adopted Sustainable Design and Construction Supplementary Planning Document (June 2007). Why did it not do so and has the Council abandoned policies for promoting sustainable development when considering planning applications?</p>		

The forum, which had started at 6.30pm, finished at 8:45pm

**Officers Present:**

Dorne Kanareck – Deputy Director of Corporate Governance  
 Nick Bell – Highways Strategy Manager  
 Karina Sissman – Planning

**Committee Contact:** Nazyer Choudhury, Forum Administrator, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2031, Email: [nazyer.choudhury@barnet.gov.uk](mailto:nazyer.choudhury@barnet.gov.uk)

Date of next meeting: 19 February 2009, Avenue House, 17 East End Road, London N2 3QE

**PLANNING & ENVIRONMENT COMMITTEE**

Barnet House, 1255 High Road, Whetstone, N20 0EJ  
 Democratic Services Contact: Jonathan Regal – 020 8359 2012 or email [jonathan.regal@barnet.gov.uk](mailto:jonathan.regal@barnet.gov.uk)

Public requests to speak at Planning & Environment Committee

Written requests to speak on planning applications should be notified to the relevant Area Planning Officer by 10.00am on the 2nd working day before the day of the meeting.

Public requests to speak at Planning & Environment Committee on matters other than planning matters

Written requests to speak on matters other than planning applications must be received by the Democratic Services Manager by 10.00am on the 2nd working day before the day of the meeting.

Public requests to ask questions at Planning & Environment Committee

Any request to ask a question (exact wording) on the work of the Committee must be received by the Democratic Services Manager by 10.00am on the 7<sup>th</sup> working day before the day of the meeting.

**PLANNING & ENVIRONMENT COMMITTEE AND SUB-COMMITTEE MEETINGS  
(meetings usually start at 7.00pm)**

**AREA PLANNING SUB-COMMITTEE**

**Finchley & Golders Green** - Barnet House, 1255 High Road, Whetstone, N20 0EJ

Democratic Services Contact: Maria Lugangira – 020 8359 2761 or email

[maria.lugangira@barnet.gov.uk](mailto:maria.lugangira@barnet.gov.uk)

Date: 12 January 2009

**Hendon** - Barnet House, 1255 High Road, Whetstone, N20 0EJ

Democratic Services Contact: Pauline Bagley – 020 8359 2023 or email [pauline.bagley@barnet.gov.uk](mailto:pauline.bagley@barnet.gov.uk)

Date: 12 January 2009

**Chipping Barnet**- Barnet House, 1255 High Road, Whetstone, N20 0EJ

Democratic Services Contact: Nazyer Choudhury – 020 8359 2031 or email

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Date: 12 January 2009

**AREA ENVIRONMENT SUB-COMMITTEE**

**Chipping Barnet** – Barnet House, 1255 High Road, Whetstone, N20 0EJ

Democratic Services Contact: Pauline Bagley – 020 8359 2023 or email [pauline.bagley@barnet.gov.uk](mailto:pauline.bagley@barnet.gov.uk)

Date: 11 March 2009

**Finchley & Golders Green** - Barnet House, 1255 High Road, Whetstone, N20 0EJ

Democratic Services Contact: Stephanie Chaikin – 020 8359 2019 or email [stephanie.chaikin@.gov.uk](mailto:stephanie.chaikin@.gov.uk)

Date: 11 March 2009

**Hendon** - Barnet House, 1255 High Road, Whetstone, N20 0EJ

Democratic Services Contact: Nazyer Choudhury – 020 8359 2039 or email

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Date: 11 March 2009